



Pest Free Solutions

Working in Partnership with

Britannia Square



PEST CONTROL



BIRD CONTROL



ENVIRONMENTAL
SERVICES



WASHROOM
SERVICES



WILDLIFE
MANAGEMENT

Pest Free Solutions Ltd registered in England Company No. 06514755.
Registered Office: Manor Court Chambers Townsend Drive, Attleborough Fields Ind Est, Nuneaton,
Warwickshire, England, CV11 6RU

Call: 0800 3898124

Visit: www.pestfreesolutions.net

Email: sales@pestfreesolutions.net





Pest Free Solutions

Unit T, Radius Court,
Maple Drive, Hinckley
Leicestershire,
LE10 3BE – 0800 389 8124

Britannia Square Management
Britannia Square
Worcester
WR1 3DL

25 March 2020

Our Ref: [PFS27819932]

Dear Gordon,

Ref: Gull Management

Further to our site survey & discussion, I am pleased to present our recommendations in relation to Gull Management.

Your quotation is valid for a period of 90 days.

To proceed with the proposal or discuss any questions you may have, please contact me by calling 0800 389 8124 or direct on 07944590962. You can also contact me via email at david@pestfreesolutions.net

I look forward to speaking with you soon

Kind regards

David Warren
Account Manager
Pest Free Solutions Ltd
M: 07944590962
E: david@pestfreesolutions.net

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▶ Survey report

During our site meeting and survey, we established the following risks;

- 🕒 Gulls are nesting on the roof areas during the nesting season

This has affected the majority of the residents within Britannia Square for the following reasons

- ✓ Residents being attacked by aggressive gulls – divebombing etc posing a public health risk
- ✓ Noise Nuisance at unsociable hours
- ✓ Build up of nest material on top of roof tops that could block chimneys, vents and gutters – in turn potentially posing a flood risk and additional maintenance/cleaning costs
- ✓ Gull guano on resident vehicles – potential causing paintwork damage

Worcester council has tried to tackle the city centre population which may of displace the gulls to other safer parts of the city.

The gulls present on site may include;

Herring Gull (*Larus argentatus*)



The herring gull has a light grey back and has a white underneath. The herring gull has black wing tips and their legs are pink with webbed feet. Their bill is large with a slight hook that has a red spot. The herring gull is very noisy and is present in the UK all year round.

Lesser Black Backed Gull (*Larus fuscus*)



The lesser black backed gull has a dark grey to black back and wings with a white underneath. It has a yellow bill and legs and is indigenous to Europe, with 40% of the population based in the UK. It has an 'Amber' status in the UK due to concerns of a decline.

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▶ Recommendations

📍 Option A)

Falconry Response

By introducing a live predator bird we can create an unsafe and unattractive place for the gulls to nest. The benefits of using a bird of prey opposed to static scarers and proofing are;

- ✓ The Gulls will not habituate to a real bird unlike decoys
- ✓ We can cover the whole of the square opposed to proofing which would be building by building

Until the general licenses are revisited, we will only be able to scare gulls until eggs/chicks present. We can apply for a specific license to destroy certain chicks/gulls on the grounds of public health and safety.

The recommended hawking/falconry program is outlined below;

- April 2020 until end of June 2020 (end of) 3 x 2 hour hawk visits per week, Total = 39 Visits
- July 2020 until end of August 2020 1 x 2 hour hawk visits per week, Total = 8 Visits
- September 2020 until March 2021 – to deter overwintering and scout birds start with 1 x 2 hour hawk visit per month, Total = 6 Visits
- March 2021 – April 2021 1 x 2 hour hawk visits per week, Total = 5 Visits

58 x 2 hour hawk visits in total

The bird may have to be held and not flown if any gull chicks hatch - this will be the case if the licensing remains the same and specific licenses declined.



Meet Otis the Harris Hawk (*parabuteo unicinctus*)

The harris hawk is a bird of the United States. It is the most versatile hawk used in bird control will take a variety of prey from sparrows to rabbits. Used as a bird scarer they are most successful at controlling feral pigeons and can be flown indoors and outdoors. Their obedience, intelligence and power of foot makes them the first choice in an urban

▶ Financial Consideration

Recommendations	+ VAT
To perform the 58 x 2 hour hawk per annum will be an investment of;	£5,508 + VAT TOTAL per annum (Invoiced at £459+ VAT per month)

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▶ Why Choose Pest Free Solutions?

Pest free solutions ltd with over 25 years' experience will protect your business by:

- ✓ Local business with extensive knowledge of the pest industry
- ✓ Dedicated freephone contact number and helpdesk support
- ✓ Local out of hours contact
- ✓ Hold regular review meetings on site to ensure we adapt to site changes
- ✓ Fully licensed, Insured and Qualified
- ✓ Multi service company that can save you money through additional services e.g. **Hygiene Solutions (Washroom services, matting, sanitary bins) Pest Control**



<http://www.hygienesolutions.org/>

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► Terms and Conditions

Pest Free Solutions will carry out all work or treatment that is specified in the agreement.

The Customer Shall

- Allow access to Pest Free Solutions at reasonable times to complete the agreed works • Provide a safe working environment at all times for Pest Free Solutions. • Where necessary purchase extra equipment in order to maintain a pest free environment

Liability

- Pest Free Solutions shall under no circumstance accept liability for any damage or loss to property or premise arising from an infestation of pests in any form. • Pest Free Solutions shall under no circumstance accept liability for loss of business, profit or damage to reputation arising from a pest infestation in any form. Pest Free Solutions shall under no circumstance accept liability for any business interruption, closure, economic or consequential loss or damage Pest Free Solutions hold public liability insurance for cover in the case of negligence on their part.

Termination

Pest Free Solutions shall have the right to terminate the agreement at any time without prejudice for any of the following:

- If the customer fails to follow or complete any and all recommendations that are affecting the control of the pest issues.
- If the customer enters receivership or is declared bankrupt. • Fails to pay any outstanding invoice for works or treatment that has been completed. If the customer wishes to cancel this agreement then a period of three calendar months must be given in writing as notice of intent.

Duration of agreement

- Unless otherwise stated, the duration of the agreement will be a one year term. • After the initial agreement period the service will continue on a three month rolling basis (quarterly). • After the termination of the agreement, Pest Free Solutions will remove any and all equipment that has not been purchased by the customer.

Payments

- All payments are to be made to Pest Free Solutions within 30 days unless otherwise stated. • Any unpaid amounts that exceed the 30 period may be referred to a collection agency who will be instructed to reclaim the full amount of the agreement cost if under the minimum agreement term or the full amount of the notice period. They will also be instructed to reclaim the total cost of their services.

Health and Safety

- The customer shall take all reasonable steps to ensure the information and advice that is given by Pest Free Solutions to protect persons and premises are followed at all times.
- The customer will advise Pest Free Solutions of any and all hazards and risks that may be encountered whilst working at the customer's premises.
- All pesticides used by Pest Free Solutions are approved under the control of pesticide regulations 1986 and have been assessed for any hazard under the Control of Substances Hazardous to Health Regulations (COSHH). For further information on the pesticides used, please contact Pest Free Solutions.

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